

# Samsung Washer Error Codes: Printable Cheat Sheet

| Code                        | What it means                                              | First thing to try                                                                                 | Guide      |
|-----------------------------|------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------|
| <b>4C, 4E, nF</b>           | Not filling: water is not entering the washer correctly    | Open both water valves fully; check hot/cold hoses are on the right inlets and not kinked          | Full guide |
| <b>4C2, 4E2, CE, nF1</b>    | Hot/cold error: hot and cold supply hoses are swapped      | Connect cold to cold (blue) and hot to hot (red)                                                   | –          |
| <b>5C, 5E</b>               | Water drainage issue                                       | Clean the drain pump filter; check the drain hose for kinks or blockages                           | Full guide |
| <b>1E, LE, 1C, LC, LC1</b>  | Water level or leakage error                               | Look for a leak; check hoses aren't kinked; run an empty cycle with no detergent to check for suds | –          |
| <b>dE, dE1, dS, dL, dC*</b> | Door error: door not detected as closed and locked         | Close the door firmly; make sure no laundry is caught in it                                        | Full guide |
| <b>ddC, dC3</b>             | Add Door error                                             | Close the Add Door fully and check nothing is caught in it                                         | –          |
| <b>UE, Ub, U6, dc*</b>      | Unbalanced load                                            | Untangle and rearrange laundry, close the door, press Start                                        | Full guide |
| <b>Ur</b>                   | Unbalanced load retry: washer is rebalancing (not a fault) | No action; the cycle will run longer                                                               | –          |
| <b>9C1, 9C2, PF</b>         | Voltage error / power failure                              | Put the washer on its own circuit; no extension cord                                               | –          |
| <b>E2, bE2</b>              | Jammed button: a button reads as stuck                     | Power off, then press and work each button around its edges                                        | –          |
| <b>3E, 3C</b>               | Motor error (3E is a voltage error on some models)         | Power off 2–3 minutes, power on, restart; request service if it returns                            | –          |
| <b>Cb</b>                   | Calibration mode (not a fault)                             | Empty the drum and let calibration finish (1–3 min)                                                | –          |
| <b>dn</b>                   | Downloading an update                                      | Leave powered on; takes about 15 minutes                                                           | –          |

\* dC means door error on some models and unbalanced load on others; check your manual. Unplug power before any hands-on check. Not affiliated with the manufacturer. **Sources (checked Oct 21, 2026):** Samsung US: Washing machine information and error codes ; Samsung UK: What do the codes on my washing machine mean? (5C/5E) . fixcode-guide.netlify.app